

## NordFX Withdrawal Policy and Procedures

As part of our professional commitment to provide truly superior service, NordFX (the “Company” or “we”) will make every effort necessary to ensure that withdrawal requests are processed quickly and efficiently. To protect against fraud, criminal activity, money laundering activity NordFX may also request additional documentation and explanation. We utilize leading industry security and encryption technologies available to ensure that transactions and financial information are kept secure.

\*Please note that your account must be fully verified prior to the withdrawal process. The list of documents required can be found in the [NordFX KYC Policy](#). In some cases, the Company reserves the right to request some additional documents.

### Withdrawal Process

If you have opened positions, you will not be able to withdraw your entire Available Balance. A minimum amount is needed to maintain a Maintenance Margin.

(Available Balance – Maintenance Margin) and  $\text{margin} \geq 1\% = \text{Max Withdrawal Amount}$

Withdrawal requests are processed in shortest possible time (usually it takes up to one business day from the request submission to process them by our company, but in any case, the procession doesn't take longer than 5 business days. Delays beyond our control might occur due to third party withdrawal payment methods (i.e. credit card company, the wiring bank or intermediary banks which could delay transfers for a few hours, days and, in some extreme cases, weeks).

NordFX does not charge any fees for withdrawal processing. Some payment systems have fees for the funds transfers, additional information can be found [here](#). The total withdrawal amount will be transferred to your bank account or e-wallet, however banks and/or intermediary banks, processor's fees may apply. We do not accept any responsibility for such fees.